



## All-Inclusive Guidebook

**With a 3, 4, 5 or 7-day pass, you can choose one of our premium experiences.**

[Chichen Itza, Cenote & Valladolid Day Trip](#)

[Dolphin Encounter with lunch, Maroma beach club access and transportation](#)

[Extreme Adventure Park – All Day Combo Tour](#)

[Manatee Encounter & lunch in Cozumel or Isla Mujeres](#)

[Xcaret Park at Night Admission](#)

[Xel-Há Park All Inclusive Admission](#)

### Chichen Itza, Cenote & Valladolid Day Trip

**Getting in:** show your pass at the entrance.

#### Hours of Operation

Tour runs daily. Your specific morning pick-up will be provided once your reservation is confirmed.

#### Closings & Holidays

N/A

#### Reservations required

Please reserve your spot at least 24 hours in advance by emailing Simplex at [jpf@simplexdmc.com](mailto:jpf@simplexdmc.com) or calling/texting /WhatsApping **+52 1 984 114 1893**.

When submitting the reservation request, please provide your pass number(s) and date of the tour.

#### E-mail:

[jpf@simplexdmc.com](mailto:jpf@simplexdmc.com)

#### Phone:

+52 1 984 114 1893

#### Getting There

##### Address

Carr. Costera del Golfo 5009,

Yucatán, Yuc. 97757

MX

## Dolphin Encounter with lunch, Maroma beach club access and transportation

**Getting in:** show your pass at the Dolphin Discovery admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

**Please note:**

Reservations required. Reservation requests can be sent via to [gocancuncard@dolphindiscovery.com](mailto:gocancuncard@dolphindiscovery.com) at least 24 hours in advance. All requests should include Go Cancun, Dolphin Encounter with lunch, Maroma beach club access and transportation, and your pass number(s).

Present your pass at check-in.

Swim Schedule: 3:30 PM only

The use of a lifejacket is required in all water programs.

For security reasons, the use of cameras in the water is not allowed, professional photos will be available for sale.

NOT INCLUDED

Photos of your experience with the dolphins

Other activities in Maroma

Beverages.

### Hours of Operation

**Tuesday-Friday:** 10AM - 5PM

**Swim Schedule:** 10AM, 12PM and 2PM

### Closings & Holidays

N/A

### Getting There

#### Address

Carretera Chetumal-Pto. Juárez Km. 503 + 200 El dorado Maroma Solidaridad Punta Maroma  
Playa del Carmen  
Playa del Carmen, Q.R. 77710  
MX

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## Extreme Adventure Park – All Day Combo Tour

**Getting In:** your pass will be scanned upon arrival on the day of the tour.

**Please Note:** pickup is included from locations in Cancun, Riviera Maya, Playa del Carmen, and Tulum.

### We recommend bringing

- A bathing suit
- Towel(s)
- Sunscreen
- A change of clothes
- Money for shopping, tips, pictures, Reef Tax (\$10.00) (a dock fee & reef tax (\$10 USD) will be collected at the time of check-in).

### Extreme Adventure Park Tour entry information

- All ziplines have double security cables

- The maximum weight limit is 260 pounds/118 kilos, or a waist of 49 inches
- Activity is not possible for pregnant women, people with recent surgeries, back problems, or heart conditions

There's no need for individual Extreme Adventure Park – All Day Combo Tour tickets, admission is included with your Go Cancun pass along with 40+ popular attractions.

## Hours of Operation

N/A

## Closings & Holidays

N/A

## Reservations required

Reservations are required and we recommend calling **at least 24 hours prior to the desired tour date**, by phone or email. Please provide your pass number(s) when booking.

### E-mail:

reservasextremeadventure@gmail.com

### Phone:

+52 (998) 914 01 36 or +52 998 249 00 03

## Getting There

### Address

Ruta de los Cenotes  
KM. 19.2 , Puerto Morelos  
Cancun, Q.R. 77580  
MX

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## Manatee Encounter & lunch in Cozumel or Isla Mujeres

**Getting in:** present your pass at check-in for admission, please arrive 30 minutes before your program.

It is important to arrive 30 minutes before your program, remember you'll receive a short briefing before your swim. If you have any health condition or physical disability please contact the call center before you make your reservation.

The use of life jackets is required in all water programs.

For security reasons, the use of cameras in the water is not allowed, professional photos will be available for sale.

Minimum height to participate in the Manatee program is 3.9ft. (8-12 y.o)

For safety reasons, pregnant women (five months and up) can't participate in any of our aquatic programs. Women less than five months into their pregnancy can participate in the Encounter program only if accompanied by another adult and after signing a responsibility form.

### Tips for visiting Manatee Encounter & lunch in Cozumel or Isla Mujeres

- Remember to use biodegradable sunscreen to protect your skin, the environment, and marine species.
- Bring towels for your use.
- Bring cash in the local currency.

## Hours of Operation

**Cozumel:**

**Tuesday - Friday:** 10AM - 4PM

**Swim with manatees schedule:** 1PM and 3.30PM

**Isla Mujeres:**

**Tuesday - Sunday:** 10AM - 5.30PM

**Swim with manatees schedule:** 1PM and 3.30PM

**Closings & Holidays**

N/A

**Reservations required**

Reservation requests can be made by email ([gocancuncard@dolphindiscovery.com](mailto:gocancuncard@dolphindiscovery.com)) at least 24 hours in advance. All requests should include 'Go Cancun, Manatee Encounter & lunch in Cozumel or Isla Mujeres', and your pass number(s).

**E-mail:**

[gocancuncard@dolphindiscovery.com](mailto:gocancuncard@dolphindiscovery.com)

**Getting There****Address**

Manatee Encounter with lunch and transportation at Cozumel

Cancun, Q.R. 77600

MX

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**Xcaret Park at Night Admission**

**Getting in:** just show your pass to your Xcaret Park admission ticket office and you're in.

**Tips for visiting the Xcaret at Night Park**

- Wear comfortable clothes and shoes.
- Remember to pack or wear your swimsuit.
- There is a USD \$10 cost to use snorkel gear (requires a refundable deposit of USD \$25).

**Hours of Operation**

**Monday-Saturday:** 4PM-10.30PM

**Closings & Holidays**

N/A

**Getting There****Address**

Carretera Chetúmal-Puerto Juárez Kilómetro 282

Solidaridad 77710 Playa del Carmen, Q.R. Mexico

Playa del Carmen, Q.R. 77710

MX

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**Xel-Há Park All Inclusive Admission**

**Getting in:** just show your pass at the Xel Há ticket office.

## Tips for visiting the Xel Há All-Inclusive Park Admission

- Children whose height ranges from 3.2 ft (1 m) to 4.5 ft (1.40 m), and children over 4.5 ft (1.40 m) but under 12 years of age, must present an ID to verify their age.
- Children must always be accompanied by an adult.
- Carry a swimsuit, water shoes, and comfortable clothing. Bring an extra change of clothes.
- Only Sunblock and sunscreen containing titanium oxide and zinc oxide are allowed in the park. Otherwise, at the entrance, you will find an Information Booth where you can exchange your sunscreen for a free sample of a biodegradable product. Your sunscreen will be returned to you upon departure.
- Remember to bring cash or a credit card to purchase souvenirs, get photographs of your visit, or enjoy an optional activity.

## Hours of Operation

**Tuesday-Sunday:** 8.30AM - 6PM.

## Closings & Holidays

N/A

## Getting There

### Address

Carretera Chetumal Puerto Juárez Km 240  
Locales 1 & 2, módulo B  
Cancun, Q.R. 77780  
MX

## "Get Up and Go" Catamaran Sail to Isla Mujeres

**Getting In:** show your pass at the "Get Up and Go" Catamaran Sail to Isla Mujeres admission counter.

**Please Note:** a \$13 USD per person Sea Life Preservation and Dock fee is not included and must be paid at the time of boarding directly at the dock. Anyone under 4 years old is free.

### Tips for taking the "Get Up and Go" Catamaran Sail to Isla Mujeres

- Wear comfortable clothes and shoes and pack a swimsuit.
- Apply sunscreen before departure.
- Transportation to Albatros Marina is not included but can be arranged for an additional fee.
- Photos of your snorkeling and sailing experience can be purchased at the end of your trip.

### Hours of Operation

**Daily:** 10AM

### Closings & Holidays

N/A

### Getting There

#### Address

Blvd. Kukulcan

Kukulcan Boulevard, Zona Hotelera

Cancun, Q.R. 77500

MX

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## Chichen Itza & Valladolid Roundtrip Transportation

**Getting in:** show your pass at the entrance.

**Please note:** Entrance to Chichén Itzá is not included and is a mandatory fee required by the Mexican Government of an additional \$533 pesos.

### Hours of Operation

Tours run on **Tuesday, Thursday, Saturday, and Sunday.**

Specific morning pick-up times will be provided once your reservation is confirmed.

### Closings & Holidays

N/A

### Reservations required

Please email Simplex at [jpf@simplexdmc.com](mailto:jpf@simplexdmc.com) or call/text/WhatsApp +52 1 984 114 1893 to reserve your spot at least 24 hours in advance.

Please provide your pass number(s) and the date of the tour when submitting the reservation request.

#### E-mail:

[jpf@simplexdmc.com](mailto:jpf@simplexdmc.com)

#### Phone:

+52 1 984 114 1893

## Getting There

### Address

Carr. Costera del Golfo 5009,  
Yucatán, Yuc. 97757  
MX

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## Coba and Cenote Swim with Lunch Tour

**Getting in:** show your pass at the Coba and Cenote Swim with Lunch Tour admission counter.

### Please note:

- tour includes AC transportation, entrance fees to ruins and the Tankach Ha cenote plus buffet lunch and soft drinks on board.
- this tour takes 4 hours approximately plus transportation time.

## Hours of Operation

Tours Wednesday and Sunday. Specific morning pick-up will be provided once your reservation is confirmed.

### Closings & Holidays

N/A

## Reservations required

Please email Simplex at [jpf@simplexdmc.com](mailto:jpf@simplexdmc.com) or Call/Text/WhatsApp +52 1 984 114 1893 to reserve your spot at least 24 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

### E-mail:

[jpf@simplexdmc.com](mailto:jpf@simplexdmc.com)

### Phone:

+52 1 984 114 1893

## Getting There

### Address

Chanchen 1, Cobá  
Cancun, Q.R. 77500  
MX

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## Columbus Romantic Dinner Cruise with Steak or Veggie

**Getting In:** show your pass on arrival at the Columbus Romantic Dinner Cruise and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

**Please Note:** this offer is valid once during the lifetime of your pass. A \$13 dock and sea life preservation fee is due at check-in for this activity. If you choose to visit on the same day, another Dolphin Discovery activity located on Cancun or Isla Mujeres, your subsequent dock and sea life preservation fee(s) will be waived.

## Hours of Operation

**Tuesday-Thursday:** 5.30PM

**Friday-Saturday:** 8.30PM

## Closings & Holidays

N/A

## Reservations required

Reservations are not required but can be made by email at least 24 hours in advance at [gocancuncard@dolphindiscovery.com](mailto:gocancuncard@dolphindiscovery.com). All requests should include your Go Cancun pass number(s).

**Reservations are required for those who want the vegetarian menu.**

### E-mail:

[gocancuncard@dolphindiscovery.com](mailto:gocancuncard@dolphindiscovery.com)

## Getting There

### Address

Aquatours Marina  
Blvd. Kukulcán Km 6.5, Zona Hotelera  
Cancun, Q.R. 77500  
MX

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## Dancer Cruise Cancun with Snorkeling

**Getting In:** redeem your pass at the box office at the Dancer Cancun window in the Playa Linda building.

Follow the reservation instructions above and show your pass at the Dancer Cruise Cancun with Snorkeling admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

## Hours of Operation

Departs Cancun from Playa Linda in the Hotel Zone at 9AM

### Closings & Holidays

Cruises run 2 to 3 times a week; please check ahead for availability.

## Reservations required

Reservations required at least 48 hours in advance. Request can be made by emailing [info@dancercruise.com](mailto:info@dancercruise.com) or calling +52 998 849 5809 or +52 998 849 5812. Please provide your pass number(s) at the time of reservation.

**Please Note:** A \$14 dock and sea life preservation fee is due at check-in for this activity.

### E-mail:

[info@dancercruise.com](mailto:info@dancercruise.com)

### Phone:

+52 998 849 5809

## Getting There

### Address

Blvd. Kukulcan Km 4.5  
El Embarcadero Playa Linda Local E-4  
Cancun, Q.R. 77500  
MX

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## Extreme Adventure Puerto Morelos Snorkel

**Getting In:** Follow the reservation instructions and show your pass at the Extreme Adventure Puerto Morelos Snorkel upon arrival and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

### Cancun snorkeling transportation

Transportation to/from your hotel to the dock can be booked at the time of reservation and is included with your pass.

### Tips for the Extreme Adventure Puerto Morelos Snorkel

- Remember to use biodegradable sunscreen to protect your skin, the environment, and marine species.
- Bring towels for your use.
- Bring local currency cash.

### Hours of Operation

N/A

### Closings & Holidays

N/A

### Reservations required

We recommend calling at least **24 hours prior** to the desired tour date, by calling or emailing ahead. Please provide your pass number(s) when booking. Pass will be scanned upon arrival on the day of the tour.

#### Please Note:

- A dock fee (\$10 USD) will be collected at the time of check-in. Your credit card will be required to hold your reservation as well as your pass number(s). Your credit card will be charged full retail price in the event of a no-show.
- The la carte lunch is included at a seaside restaurant.
- The use of life jackets is required in all water programs.

#### E-mail:

reservasextremeadventure@gmail.com

#### Phone:

+52 (998) 914 01 36 or +52 998 249 00 03

### Getting There

#### Address

Cancun Extreme Adventure Park

152 Leona Vicario

Cancun, Q.R. 77500

MX

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## Extreme Canopy Tour at Selvatica Park

**Reservation Instructions:** you can arrive for your experience day-of or you can make a reservation (**optional**). If you are going to make a reservation, please contact Selvatica at least 24 hours prior to desired tour date, by calling USA: 1 855 254 8911 CAN: 1

800 15006 6484 Mexico: 01 800 999 0560 Worldwide: +52 998 881 30 34, or emailing [reservacionesqroo@venturae.com.mx](mailto:reservacionesqroo@venturae.com.mx). Please provide the date of the tour and your pass number(s) when requesting the reservation. Pass will be scanned upon arrival on the day of the tour.

**Getting In:** please present your pass at the ticket office.

**Please Note:** Do not forget to bring a swimsuit, towels, & comfortable clothes, cash or credit card for photos, lockers, souvenirs, drinks & tips.

## Hours of Operation

**Tour times:** 9AM, 10.30AM, 12PM and 1.30PM

**Duration:** 4 hours

## Closings & Holidays

N/A

## Getting There

### Address

Ruta de los cenotes Km 18 Carretera  
Quintana Roo Puerto Morelos - Leona Vicario  
Puerto Morelos, Q.R. 77580  
MX

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## Frida Kahlo Museum Riviera Maya

**Attraction status as of Dec 8, 2021: Unavailable due to Covid**

**Getting in:** present your pass at the admissions booth.

## Hours of Operation

**Daily:** 10AM - 8PM

## Closings & Holidays

N/A

## Getting There

### Address

5th Avenida esq. Calle 8, Centro.  
Playa del Carmen  
Cancun, Q.R. 77720  
MX

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## Interactive Aquarium Cancun

**Getting In:** show your pass at the Interactive Aquarium Cancun admission counter.

**Please note:** enjoy 15% off at the Official Delphinus Gift Shops.

## Hours of Operation

**Monday - Sunday:** 9AM - 8PM

**Marine Presentation:** 7PM

### Closings & Holidays

Open 365 days a year.

### Getting There

#### Address

Blvd. Kukulcan Km. 12.5 Hotel Zone  
Cancun, Q.R. 77500  
MX

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## Isla Mujeres Discovery Sail

**Getting In:** Present your pass at check-in.

Follow the reservation instructions above and show your Go Cancun pass at the Isla Mujeres Discovery Sail admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

### Hours of Operation

**Tuesday-Sunday:** 10AM ferry departure.

Please arrive at least 30 minutes prior to your ferry service.

### Closings & Holidays

N/A

### Reservations required

Reservation requests can be sent via email at least 48 hours in advance. All requests should include Go City, Dolphin Catamaran, and your pass number(s). Dock fee will be charged at the time of reservation. Your credit card will be required to hold your reservation as well as your pass number(s). Your credit card will be charged full retail price in the event of a no-show.

**Please Note:** A \$13 dock and sea life preservation fee is due at check-in for this activity. If you choose to visit on the same day, another Dolphin Discovery activity located on Cancun or Isla Mujeres, your subsequent dock and sea life preservation fee(s) will be waived.

#### E-mail:

gocancuncard@dolphindiscovery.com

### Getting There

#### Address

Playa Langosta Pier  
Cancun, Q.R. 77500  
MX

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## Jungle Maya Native Park Tour with lunch and hotel pickup

**Optional reservation instructions:** you can arrive for your experience day-of, or you can make a reservation (optional). If you are going to make a reservation, please contact Alltournative at least 24 hours prior to the desired tour date, by calling USA 1 877 437 4990 Worldwide: + 52 984 803 9999 (ext. 102 to 107) or emailing: [booking@alltournative.com](mailto:booking@alltournative.com) Please provide the date of the tour, hotel details for pick up and your pass number(s) when requesting the reservation.

**Getting in:** Alltournative will arrange to pick you up from your hotel or you can make your own way directly to the park. Upon arrival at the park, you will be asked to scan your pass at the admissions desk in order to take the tour.

**Please note:** Rappel & Ziplines · Harness sizes – XSmall to XLarge · Harness sizes at Waist – 23 to 42in · Harness sizes at Thigh – up to 26in · Maximum weight – 264 lbs. · Minimum age – 6 years old · Minimum height – 3.6 ft Children 5 and younger are not allowed. Please NOTE: You must be 16 or older in order to drive the ATV. You must weigh less than 260 pounds (118 kg).

## Hours of Operation

**Daily:** 9AM and 11AM

Pick up from Cancun, Riviera Maya, and Playa del Carmen.

## Closings & Holidays

N/A

## Getting There

### Address

Hotel pick-up from Cancun

Playa del Carmen and Riviera Maya

Cancun, Q.R. 77710

MX

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## Jungle Tour Speedboat plus Aquabounce Adventure

**Getting in:** present your pass at the entrance.

**Please note:**

- A \$15 marine park/dock fee must be paid at check-in. A portion of the fee goes towards the conservation of MUSA.
- Not suitable for pregnant women.

## Hours of Operation

**Daily:** 9AM, 12PM and 2:30PM

## Closings & Holidays

N/A

## Getting There

### Address

Boulevard Kukulcan km 15.3, Zona Hotelera

Cancun, Q.R. 77500

MX

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## La Gran Rueda Cancun "The Wheel"

**Getting in:** present your pass at the admissions booth.

## Hours of Operation

Daily 2PM - 11PM

## Closings & Holidays

N/A

## Getting There

### Address

La Isla, Zona Hotelera  
Cancun, Q.R. 77500  
MX

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## One Day Avis Car Rental

**Getting In:** your pass will be scanned upon arrival at the time of check-in. Two passengers are required per rental. Each passenger must have a pass.

### Requirements for Avis car rental Cancun:

- Minimum age 21. Surcharge for young drivers between 21 and 24 years of age.
- Credit card.
- Valid driving license
- Passport for International customers
- INE for Mexican citizens

There's no need for individual One Day Avis Car Rental payments, the rental is included with your Go Cancun pass along with 40+ popular attractions.

## Hours of Operation

### Cancun International Airport - AVIS Rental Car

**Daily:** 24h service

### La Isla Shopping Mall - AVIS Rental Car

**Daily:** 7AM - 10PM

### Closings & Holidays

N/A

## Reservations required

Reservations are required at least 24 hours in advance. You can book your reservations by email or you can call the following numbers – **Mexico:** 01 800 288 8888. **Worldwide:** +52 555 5888 888.

Please mention your Go Cancun Pass, the date of the rental, pick-up time and your pass number(s) when requesting the reservation.

### E-mail:

reservaciones@avis.com.mx

## Getting There

### Address

- Cancun International Airport - AVIS Rental Car Aeropuerto Internacional, 77500 Cancún, Q.R.  
Cancun, Q.R. 77500  
MX

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## Open Bar at Congo Bar Cancun

**Getting In:** present your pass(es) on arrival.

## Hours of Operation

Daily: 9PM - 1AM

### Closings & Holidays

N/A

## Getting There

### Address

Punta Nizuc - Cancún 210  
Punta Cancun, Zona Hotelera  
Cancun, Q.R. 77500  
MX

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## Paradise SubSee Excursion at Paraiso Nizuc

**Getting In:** present your pass at check-in for your tour.

**Reservation Instructions:** you can arrive for your experience on the day, or make a reservation (**optional**). If you are going to make a reservation, requests must be made at least 72 hours in advance and will be confirmed within 24 hours of the requests. Requests can be made via email to [booking@aquaworld.com.mx](mailto:booking@aquaworld.com.mx). Please mention your Go City Pass, Paradise SubSee, and provide your pass number(s). You must have your pass the day of your reservation.

**Please Note:** Pregnant women are not permitted on the ride. Entry does not include; \$15.00 USD marine park/ dock fee – A portion of your fee is destined to conservation of MUSA.

## Hours of Operation

Monday - Sunday: 9AM, 11AM, 1PM, 3PM

### Closings & Holidays

N/A

## Getting There

### Address

Boulevard Kukulcan km 15.3, Zona Hotelera  
Cancun, Q.R. 77500  
MX

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## Parasailing Adventure in Cancun

**Getting In:** you can arrive for your experience day-of or make a reservation (optional). There's no need for individual Parasailing Adventure in Cancun tickets, admission is included with your pass along with 40+ popular attractions.

**Please note:**

### Tips for parasailing in Cancun

- Wear comfortable clothes and sunglasses with an adjustable strap to hang around your neck.
- If you plan on getting wet, make sure to bring a towel and swimsuit.
- Apply sunscreen before you take flight – it's going to be a hot and sunny ride.
- Parasail Cancun will pick you up directly from your hotel for an additional \$5 per person.

## Hours of Operation

Open daily from 9AM - 5PM. (Last parasail at 4.45PM).

### Closings & Holidays

Open year-round, weather permitting.

## Getting There

### Address

Marina Adventure Bay  
Boulevard Kukulcan Km 6.5. Playa Tortugas  
Zona Hotelera, Q.R. 77500  
MX

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## Reef, Turtle and Shipwreck Snorkeling Tour

**Optional reservation instructions:** you can arrive for your experience on the day-of or you can make a reservation (optional). Requests can be made via email to reef@totalsnorkelcancun.com or call: USA & Canada: 1 (800) 247-1641 at least 12 hours in advance. Worldwide: 52 998 234 0870 OR +52 998 234 0871. Please provide the date of the tour, hotel details for pick up, and your pass number(s) when requesting the reservation.

**Getting in:** present your pass on arrival.

### Please note

- Round trip transportation is included within Cancun area. If you are staying outside of Cancun at Riviera Maya or Playa del Carmen, transportation is available but not included with this experience. You can purchase it for \$12 USD.
- Your tour includes a "Classic Snorkel Tube" and you can upgrade to a "Semi-Dry Snorkel Tube" for an extra \$10 USD
- A dock fee and reef conservation tax (total \$10.00 USD per person) are due at check-in.
- Wear a swimsuit and bring a change of clothes to switch into at the end of your tour.
- Apply sunscreen prior to departure.

## Hours of Operation

**Daily:** 9AM, 12PM, and 2.30PM.

### Closings & Holidays

N/A

## Getting There

### Address

Hotel Pick Up  
Cancun, Q.R. 77520  
MX

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## Royal Garrafon Natural Reef Park Adventure in Isla Mujeres

**Getting In:** follow the reservation instructions above and show your pass at the Royal Garrafon Natural Reef Park Adventure in Isla Mujeres admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

**Meeting Point:** Playa Langosta. Must arrive 30 minutes before departure time. Operations days Tuesday to Sunday.

**Departure Schedule:**

**Cancún to Isla Mujeres:** 9AM  
**Isla Mujeres to Cancún:** 5.30PM

## Hours of Operation

**Tuesday-Sunday:** 9AM ferry departure.  
Please arrive at least 30 minutes prior to your ferry service.

**Closings & Holidays**  
Closed Mondays.

## Reservations required

Reservation requests can be sent via at least 24 hours in advance. All requests should include Go City, Royal Garrafon, and your pass number(s).

**Please Note:** A \$13 dock and sea life preservation fee is due at check-in for this activity. If you choose to visit on the same day, another Dolphin Discovery activity located in Cancun or Isla Mujeres, your subsequent dock and sea life preservation fee(s) will be waived.

**E-mail:**  
gocancuncard@dolphindiscovery.com

## Getting There

**Address**  
Aquatours Marina  
Blvd. Kukulcán Km 6.5, Zona Hotelera  
Cancun, Q.R. 77500  
MX

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## Shopping Tour in Cancun

**Getting In:** present your pass upon arrival.  
**Please Note:** both shopping plazas are popular places for tourists, so be aware that it may get crowded during peak times of the day.

## Hours of Operation

N/A

**Closings & Holidays**  
N/A

## Reservations required

Please email Simplex at [jpf@simplexdmc.com](mailto:jpf@simplexdmc.com) or Call/Text/WhatsApp +52 1 984 114 1893 to reserve your spot at least 24 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

**E-mail:**  
[jpf@simplexdmc.com](mailto:jpf@simplexdmc.com)

**Phone:**  
+52 1 984 114 1893

## Getting There



**Address**

Blvd. Kukulcan km 12.5  
La Isla, Zona Hotelera  
Cancun, Q.R. 77500  
MX

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## Shopping Tour in Playa del Carmen

**Getting In:** present your pass on arrival.

**Please Note:** since Fifth Avenue is a very popular tourist strip, please be aware that it will be busy and full of people – stay with your guide.

### Hours of Operation

N/A

### Closings & Holidays

N/A

### Reservations required

Please email Simplex at [jpf@simplexdmc.com](mailto:jpf@simplexdmc.com) or Call/Text/WhatsApp +52 1 984 114 1893 to reserve your spot at least 24 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

**E-mail:**

[jpf@simplexdmc.com](mailto:jpf@simplexdmc.com)

**Phone:**

+52 1 984 114 1893

### Getting There

**Address**

Calle Quinta Avenida  
Playa del Carmen, Q.R. 77710  
MX

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## Snorkel Native Park Admission

**Visitors over six years old will be required to wear face masks when inside any indoor facility.**

**Getting In:** present your pass at the admissions desk. Please arrive 20 minutes before the scheduled tour departure

**Please Note:**

- Due to the new Sea Life Conservation, the use of sunscreen is banned at this attraction. Please note that sunscreen is not allowed on the premises.
- This attraction does not include transportation, food or beverages.
- Please arrive 20 minutes before the scheduled tour departure
- Dock fee and reef conservation tax (total \$10.00 USD per person) due at check-in. Swimsuit, sunglasses, dry clothes, a towel, and cash.

### Hours of Operation

**Daily:** 9AM and 12PM

#### **Closings & Holidays**

N/A

#### **Getting There**

##### **Address**

Carretera Federal Cancun-Tulum Km 27.5 Bahia Petempich  
Puerto Morelos  
Cancun, Q.R. 77580  
MX

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## **Snorkel in Musa Nizuc plus Subsee Experience**

**Getting In:** present your pass at check-in for your tour.

**Please Note:** pregnant women are not permitted on the ride. This excursion does NOT Include \$15 USD marine park/ dock fee – a portion of your fee is dedicated to the conservation of MUSA.

#### **Hours of Operation**

**Monday - Sunday:** 9AM, 11AM, 1PM

#### **Closings & Holidays**

N/A

#### **Getting There**

##### **Address**

Boulevard Kukulcan km 15.3  
Zona Hotelera  
Cancun, Q.R. 77500  
MX

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## **Textures of Mexico: Cancun Street Food & Local Market Day Tour**

**Getting In:** present your pass upon arrival.

**Please Note:** vegetarian substitutions are available. Please notify us of serious allergies. Restrooms are available during the experience. Small groups of no more than 10 guests per guide.

There's no need for individual Textures of Mexico: Cancun Street Food & Art plus Local Market Day Tour tickets, admission is included with your pass along with 40+ popular attractions.

#### **Hours of Operation**

**Daily:** 9AM and 5PM

#### **Closings & Holidays**

N/A

#### **Reservations required**

Reservations must be made at least 12 hours in advance. Requests can be made via email ([go@cancunfoodtours.com](mailto:go@cancunfoodtours.com)) or by phone (+52 998 234 0880). Please provide the date of the tour, the hotel to pick up from, and your pass number(s) when requesting the reservation.

If staying in Playa del Carmen or Riviera Maya, transportation is not included in your ticket. You can purchase round-trip transportation from both locations for around \$17 USD.

**E-mail:**

[go@cancunfoodtours.com](mailto:go@cancunfoodtours.com)

**Phone:**

+52 998 234 0880

## Getting There

**Address**

Palacio Municipal  
Carr. Cancún - Tulum 5, 5,  
Cancun, Q.R. 77500  
MX

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## Tulum Express Tour with hotel pickup

**Getting In:** just show your pass upon arrival at the Tulum Express Tour with hotel pickup and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

**Please Note:** hotel pickup is included in Cancun, Riviera Maya, and Playa del Carmen.

### Tips for taking the Tulum Express Tour

- Wear comfortable clothes and shoes.
- Pack a swimsuit and sunscreen.
- Bring a camera for those beautiful sights.

## Hours of Operation

N/A

### Closings & Holidays

N/A

## Reservations required

Please email Simplex at [jpf@simplexdmc.com](mailto:jpf@simplexdmc.com) or Call/Text/WhatsApp +52 1 984 114 1893 to reserve your spot at least 24 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

**E-mail:**

[jpf@simplexdmc.com](mailto:jpf@simplexdmc.com)

**Phone:**

+52 1 984 114 1893

## Getting There

**Address**

Carretera Federal  
Cancun - Chetumal Km 230, 307  
Cancun, Q.R. 77780  
MX

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## Underwater Museum Snorkel at Paraiso Nizuc

**Reservation Instructions:** you can arrive for your experience on the day, or you can make a reservation. If you are going to make a reservation, please contact Aquaworld at least 72 hours in advance. Requests can be made via email to [booking@aquaworld.com.mx](mailto:booking@aquaworld.com.mx). Please mention your Go City Pass, Paradise Snorkel Tour, and provide your pass number(s). You must have your pass (es) the day of your reservation.

**Getting In:** just show your pass at the Aquaworld check-in and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

**Please Note:** Pregnant women are not permitted on the ride. This excursion does NOT include; \$15.00 USD marine park/ dock fee – A portion of your fee is dedicated to the conservation of MUSA.

### Hours of Operation

**Daily:** 9AM, 11AM, 1PM

### Closings & Holidays

N/A

### Getting There

#### Address

Aquaworld Marina  
Boulevard Kukulcan km 15.3  
Cancun, Q.R. 77500  
MX

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## Ventura Pass at Ventura Park

**Getting in:** present your pass at the ticket office.

### Hours of Operation

**Daily:** 10AM - 5.30PM

### Closings & Holidays

N/A

### Getting There

#### Address

Blvd. Kukulcan Km. 25 Hotel Zone  
Cancun, Q.R. 77500  
MX

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