



Explorer Guidebook

1-Day MUNI Pass

Getting in: ticket pick-up required. Muni Passes can be collected by presenting your Explorer Pass at The Flyer Box Office, located at the entrance to Pier 39, on the second level above Hard Rock Café

Following the latest guidance from the California Department of Public Health (CDPH), the San Francisco Department of Public Health (SFDPH) and the Federal Transit Administration (FTA), masks are recommended but no longer required in any SFMTA facilities or vehicles, as of April 21, 2022. This also includes paratransit and taxis. We recommend that masks continue to be worn on transit, paratransit and taxi vehicles, to help protect those who remain at higher risk to COVID-19, including older adults, and some people with disabilities. The federal order requiring masks on public transportation conveyances and at transportation hubs, including in Muni stations and while riding transit, is no longer in effect as of April 18, 2022. You can feel confident that riding on MUNI is just as safe, if not safer, than other indoor settings in San Francisco.

Hours of Operation

Daily: 11AM - 8PM

Closings & Holidays

N/A

Getting There

Address

Pier 39
2 Beach Street
San Francisco, CA 94133
US

Closest Bus Stop

North Point St & Stockton St

All-Day Comfort Bike Rental by Blazing Saddles

Getting In: present your pass at one of the listed Blazing Saddles locations for your bike rental;

Fisherman's Wharf: 2715 Hyde Street, San Francisco, CA 94109

Fisherman's Wharf: 2555 Powell Street, San Francisco, CA 94133 (temporarily closed)

Union Square: 433 Mason Street, San Francisco, CA 94102 (temporarily closed)

Hours of Operation

Daily: 9AM - 5.30PM

Closings & Holidays

N/A

Getting There

Address

2715 Hyde Street
San Francisco, CA 94109
US

Aquarium of the Bay

Getting In: admission is on a timed-entry basis; Go City customers do not need advance reservations and will receive the next available time slot upon arrival if the aquarium is at capacity. Please call to check availability before your visit.

Monday – Friday: (415) 623-5326

Weekends: (415) 623-5300

Hours of Operation

Daily

11AM - 6PM

Check the Aquarium Of the Bay [website](#) for the most up to date hours of operation.

Closings & Holidays

Christmas Day. All holiday hours are subject to change.

Getting There

Address

The Embarcadero & Beach Street
San Francisco, CA 94133
US

Asian Art Museum

Getting In: head to the main admission entrance at 200 Larkin Street and show your pass at the Asian Art Museum ticket counter. There's no need to purchase individual tickets at any of the San Francisco attractions included on your pass.

Please Note: special exhibits may have an additional charge.

Hours of Operation

Thursday: 1PM – 8PM

Friday – Monday: 10AM – 5PM

Please see [website](#) for the most update date information.

Free general admission on the first Sunday of each month.

Closings & Holidays

Closed Tuesday's, Wednesday's New Years' Day, Thanksgiving, and Christmas Day. All holiday hours are subject to change.

Getting There

Address

200 Larkin Street
San Francisco, CA 94102
US

California Academy of Sciences

Reserve entry to the Planetarium in order to facilitate physical distancing; do this by scanning a QR code with your smartphone at the Academy and selecting an entry time. The capacity for Planetarium is limited.

Getting in: proceed to the ticket office window or service desk and present your pass.

Please note:

- Planetarium shows may not be appropriate for children under 7, and any child under 4 is not permitted.
- For more information about this new policy, head to the [official website](#).

San Francisco Free Museum Weekend

California Academy of Sciences is participating in San Francisco Free Museum Weekend December 3-4 2022. Reservations for free admission to the California Academy of Sciences during San Francisco Free Museum Weekend on December 3 are sold out. We won't be able to admit anyone who is not a member or without a pre-reserved ticket.

Hours of Operation

We recommend visiting the [California Academy of Science](#) website for the most up-to-date information on hours of operation.

Monday-Saturday: 9.30AM - 5PM

Sunday: 11AM - 5PM

Last ticket entry to California Academy of Sciences is at 4PM

Closings & Holidays

San Francisco Free Museum Weekend

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Getting There

Address

55 Music Concourse Drive
San Francisco, CA 94118
US

California's Great America

Getting In: Head to Guest Services located near the far right front gate entrance and present your pass for admission. Your ID will be required when using your pass at California's Great America; the last name of pass purchaser must match the name on the ID.

Hours of Operation

March - December

Hours vary by season. Please check online for daily [hours](#)

Admission with your pass is accepted for both general admission and Winterfest admission.

Closings & Holidays

January - February

Getting There

Address

4701 Great America Parkway
Santa Clara, CA 95054
US

Escape from the Rock

Getting In: head to the Yellow Ticket Booth on the west side of Pier 39 (between Pier 39 and Pier 41) and present your pass to receive a cruise ticket.

Hours of Operation

Monday - Thursday: 12:30 PM

Friday - Sunday: 12:30 PM and 3:30 PM

Closings & Holidays

Christmas Day

Getting There

Address

Blue & Gold Ticket Booth
San Francisco, CA 94133
US

Exploratorium

Exploratorium is located in the historic Pier 15 along San Francisco's Embarcadero, between Pier 39 and the Ferry Building, the Exploratorium is easy to get to by public transportation (BART or MUNI), and there's ample parking nearby.

Getting In: just show your pass at the Exploratorium Box Office and you're in – there's no need to purchase individual tickets at any of the San Francisco attractions included on your pass.

Please note: the Exploratorium reopens from 6PM – 10PM on Thursdays for ages 18+, your pass is not accepted for admission during this time.

Tactile Dome: the Tactile Dome is temporarily closed.

Hours of Operation

We recommend visiting the [Exploratorium](#) website for the most up-to-date information on hours of operation.

Wednesday–Saturday: 10AM–5PM.

Sunday (Daytime Members/Donors Only): 10AM–Noon

Sunday: Noon–5PM.

Monday and Tuesday: Closed

Closings & Holidays

Mondays and Tuesdays (except for select holidays), Thanksgiving Day, and Christmas Day. All holiday hours are subject to change without notice.

Getting There

Address

Embarcadero at Green Street
San Francisco, CA 94111
US

Fisherman's Wharf Walking Tour by ExperienceFirst

[Reservations](#) are required

Getting In: just show your pass at the start of the tour. Look out for your tour guide who will be wearing our Exp1 logo.

Please Note: Alcatraz Tour NOT included. Attraction tickets, food and souvenirs NOT included. Guide gratuity NOT included.

Hours of Operation

Daily: 9.30AM

Please check the [website](#) for availability and to make reservations.

Closings & Holidays

N/A

Reservations required

To reserve your tour, go to [the website](#).

1. Select "Book Now" under the Go Card or Go Explorer Pass.
2. Select "Reserve Now" under the Fisherman's Wharf Walking Tour.
3. Enter your email, number of tickets, select a date, accept cancellation policy and booking terms and select "Add to Cart".
4. Enter contact information and credit card information and select "Reserve Now". You will only be charged if you do not show up with a valid pass or do not cancel within 24-hours of the tour start time.
5. An email confirmation will be sent to you.

Website:

<https://www.exp1.com/san-francisco-tours/fishermans-wharf-tour/>

Getting There

Address

700 Beach Street
Cable Car Turnaround
San Francisco, CA 94102
US

GoCar 1 Hour Tour

Getting In: GoCar is now a contactless environment. Once you have made your reservation by phone, you will be emailed a waiver which must be completed prior to your visit. Please bring your waiver and pass for scanning.

Please Note: two passengers are required for this rental. Each passenger must have a pass. Also, this is a vehicle rental. Please direct questions regarding the deposit or waiver to GoCar directly. You must be 21+ to drive a GoCar. All vehicles and helmets are steam cleaned and disinfected prior to departure. Hand sanitizer and disinfectant wipes are available to all guests during the checkout process.

Hours of Operation

Daily: 9AM - 5.30PM

Closings & Holidays

Pass not accepted on: New Year's Day, July 4th, Memorial Day weekend, Labor Day weekend, Thanksgiving Day, and Christmas Day.

Reservations required

Please call GoCar in advance at, (415) 441-5695 to reserve your spot. Once you have made your reservation by phone, you will be emailed a waiver which must be completed prior to your visit.

Phone:

(415) 441-5695

Getting There

Address

431 Beach Street
San Francisco, CA 94133
US

Golden Gate Bridge Bike Tour by Unlimited Biking

Getting in: present your pass at the Unlimited Biking front desk prior to the tour departure time of 10AM.

Please note - places on the tour are on a first-come, first-served basis. Please arrive at least 15 minutes prior to the tour time. Electric Bike upgrades and kids attachments are available on site.

Hours of Operation

November - March: 8AM - 5PM

April - October: 8AM - 8PM

Closings & Holidays

N/A

Reservations required

Please make a reservation for the tour [here](#) at least 24 hours in advance.

For any questions, please email sales sales@unlimitedbiking.com

Getting There

Address

757 Beach Street
San Francisco, CA 94109
US

Golden Gate Park bike rental by Unlimited Biking

Getting in: please bring your valid passes into our store location any time after opening time to check-in, no need for reservations.

Please note:

- All guests must be able to ride a bicycle on their own.
- No guest under the age of 18 will be given a bike without an adult over the age of 18 present.
- Baby seats for infants, double trailers for toddlers, and tag-a-long attachments for young children are available at an additional cost upon request.
- Guests are required to bring an ID and credit card for security.
- All rentals include a free helmet, lock, basket and map.

Hours of Operation

April 1 – October 31: 9AM-7PM

November 1 – March 31: 9AM-5PM

Closings & Holidays

N/A

Getting There

Address

1792 Haight St

San Francisco, CA 94117

US

Hands-On Ghost Hunting Tour of Chinatown

Getting in: once your booking is confirmed, the departure point will be provided to you. Simply show your guide your pass(es) upon arrival!

Hours of Operation

Nightly: 6PM - 9PM

Closings & Holidays

N/A

Reservations required

Book online on [the Haunt Ghost Tours website](#).

Top tip: This tour is popular and space is limited! If this is on your must-see list, book early but keep in mind that Go City customers are charged a \$10 fee if booking more than 24 hours in advance. You can avoid this fee by booking within 24 hours of the tour time. Weekdays are generally less busy with more availability to book within 24 hours.

Website:

<https://thehauntghosttours.com/sf-gocity>

Getting There

Address

Meeting point: the corner of Montgomery and Clay streets

598 Clay Street

San Francisco , CA 94111

US

Closest Bus Stop

Get bus 8, 30 or 45

Closest Subway Stop

Chinatown-Rose Pak Station

Hop-On Hop-Off Big Bus 1-Day Classic Tour

Getting in: easy boarding. Hop on at any Big Bus stop. Show your pass to a Big Bus staff member at any included stop and you're in. Click [here](#) to download a list of Big Bus stops.

Please note: Big Bus tickets are only valid for the day of redemption, not 24-hour periods. Once a ticket is redeemed it will only be valid for that day.

The hop-on hop-off sightseeing bus tour is a great way to get acquainted with the city, but should not be relied on solely as a mode of transportation.

Night Tour and Sausalito Tour are not included with your pass.

Hours of Operation

Daily: 10:00AM - 5:00PM

Bus frequency: every 15 minutes

Buses start from Fisherman's Wharf Visitor Center.

Closings & Holidays

N/A

Getting There

Address

99 Jefferson Street
San Francisco, CA 94133
US

LEGOLAND® Discovery Center

Adults must have at least one child in their party to visit LEGOLAND® Discovery Center.

Getting in: please proceed to the ticket counter for pass validation. No reservations needed.

Free parking is available on site.

Hours of Operation

Monday – Saturday: 11AM-7 PM (Last entry at 5PM)

Sunday: 12PM-6 PM (Last entry at 4PM)

On occasion, LEGOLAND® Discovery Center Bay Area may close early for special events or extend hours during peak periods.

Please check the [website](#) for updated hours of operations.

Closings & Holidays

N/A

Getting There

Address

870 Great Mall Drive
Milpitas
San Francisco, CA 95035
US

Madame Tussauds

Getting in: present your pass at the admissions counter to gain entry.

Hours of Operation

Now open 7 days a week. Please visit their [website](#) prior to your visit for the latest days/hours of operation.

Closings & Holidays

N/A

Getting There

Address

145 Jefferson Street
San Francisco, CA 94133
US

San Francisco Bay Cruise

Getting in: head to the Yellow Ticket Booth on the west side of Pier 39 (between Pier 39 and Pier 41) and present your pass to receive a cruise ticket. There's no need to purchase individual tickets at any of the San Francisco attractions included on your pass.

Please note: available in nine languages: English, Spanish, Mandarin, Italian, French, Japanese, Korean, German, and Taiwanese. Participants use their own smartphone, iPad or any Wi-Fi enabled device to listen, with or without earbuds.

- Connect to the free and secure Wi-Fi network on the boat.
- Open browser to the Blue & Gold Fleet Tour landing page.
- Select your language of choice.

Parking: Parking is available at the PIER 39 Garage, located steps away from the Blue & Gold Fleet Box Office. Parking discounts are often available at the PIER 39 Garage. For all parking information visit www.blueandgoldfleet.com/parking-discounts.

Hours of Operation

Monday - Thursday: 11AM, 3PM, 4:30PM

Friday - Sunday: 11AM, 12PM, 1:30PM, 3PM, 4:30PM, 5:30PM

Closings & Holidays

Blue & Gold Fleet is closed on Christmas Day, December 25.

Getting There

Address

Blue & Gold Ticket Booth
San Francisco, CA 94133
US

Closest Bus Stop

The SF Muni 8-Bayshore, 30-Stockton, 39-Coit, 49-Van Ness/Mission buses all stop within 1 block of Blue & Gold Fleet. San Francisco's famous cable cars drop off just a few short blocks away.

Closest Subway Stop

The SF Muni historic F-line stops directly in front of Blue & Gold Fleet. Disembark at the PIER 39 stop.

San Francisco Museum of Modern Art (SFMOMA)

Getting In: present your pass at the ticket desk for entry.

Hours of Operation

Gallery hours

Thursday: 10AM – 9PM

Friday–Tuesday: 10AM – 5PM

Public spaces are open at 9AM. Last admission is a half hour before closing.

Closings & Holidays

Closed Wednesdays, Thanksgiving, and Christmas Day.

Getting There

Address

151 3rd Street
San Francisco, CA 94103
US

San Francisco Zoo & Gardens

Getting In: Proceed to the ticket windows to scan your pass.

Hours of Operation

Daily: 10AM - 5PM

Last entry an hour before closing time

Closings & Holidays

N/A

Getting There

Address

1 Zoo Street
San Francisco , CA 94132
US

Six Flags Discovery Kingdom

Getting In: express entry! Present your pass at Guest Relations for admission.

Please note: Six Flags Discovery Kingdom may have rides and attractions that are not currently operating. Visitors are advised to [refer to this page](#) that shows which rides and attractions are available on upcoming dates.

Hours of Operation

Park hours vary. Please visit park [website](#) for daily operating hours.

Closings & Holidays

Dates and hours of operation are subject to change without notice. May be closed major U.S. holidays.

Getting There

Address

1001 Fairgrounds Drive
Vallejo, CA 94589
US

The Contemporary Jewish Museum

Getting In: admission is on a timed-entry basis; you do not need advance reservations but will receive the next available time upon arrival if the museum is at capacity. Show your pass at The Contemporary Jewish Museum admission counter and you're in – there's no need to purchase individual tickets at any of the San Francisco attractions included on your pass.

Hours of Operation

Thursday–Sunday: 11AM – 5PM.

Closings & Holidays

Wednesdays. May be closed for major U.S. and Jewish holidays.

Getting There

Address

736 Mission Street
San Francisco, CA 94103
US

The Flyer – San Francisco's flying theater

Getting in: simply show your pass at the box office to check in for your flight. Rides start approximately every 15 minutes.

Please note: Passengers must be over 40 inches tall to ride. California Ride Safety rules also require that riders weigh under 300 lbs.

Hours of Operation

Daily: 10AM - 7:30PM.

Last admission: 7:15PM

Closings & Holidays

N/A

Getting There

Address

Pier 39
2 Beach Street
San Francisco, CA 94133
US

Closest Bus Stop

North Point St & Stockton St

The Walt Disney Family Museum

Getting in: admission is on a timed-entry basis; pass holders will receive the next available time upon arrival. There may be a short wait, but you'll be granted entry as soon as possible.

Please note:

- Admission is free for children 5 and under.
- Your health and safety is important to us so [please click here](#) to review the measures in place at this attraction, in advance of your visit.
- Photography is allowed inside the galleries, except flash photography.

Hours of Operation

Thursday - Sunday: 10AM - 5:30PM (*Last entry into the galleries at 4:30PM*)

We recommend visiting the [Walt Disney Family Museum calendar](#) for the most up-to-date information on hours of operation.

Closings & Holidays

Monday, Tuesday and Wednesday, New Year's Day, Thanksgiving Day, and Christmas Day.

Please check the [Walt Disney Family Museum calendar](#) for the official opening and closing times.

Getting There

Address

104 Montgomery Street
San Francisco, CA 94129
US

U.S.S. HORNET Museum

Getting In: just show your pass at the USS Hornet Museum admission counter and you're in – there's no need to purchase individual tickets at any of the San Francisco attractions included on your pass.

Hours of Operation

Friday - Monday: 10AM - 5PM

Closings & Holidays

New Year's Day, July 4th, Thanksgiving Day, 3PM close on Christmas Eve, and Christmas Day. All holiday hours are subject to change without notice.

Getting There

Address

707 W Hornet Avenue
Alameda , CA 94501
US

USS Pampanito

Getting In: present your pass at The Triangle at Pier 45 for admission.

Hours of Operation

Daily: 9AM - 5PM

Closings & Holidays

Open 365 days a year.

Getting There

Address

PIER 45, Shed A
San Francisco, CA 94133
US

de Young Museum and Legion of Honor

Getting In: head to the non-member admission desk and present your pass for admission. Admission is on a timed-entry basis; Go City customers cannot make advance reservations. If the museum is at capacity upon arrival, Go City customers will receive the next available time slot.

Please note: your pass must be redeemed for the next available timed ticket. It is strongly suggested to visit Sunday - Friday as Saturday's often sell out. If you would like to call before your visit, please reach out to us at 415-750-3600.

Hours of Operation

de Young Museum

Tuesday-Sunday: 9:30AM - 5:15PM

Legion of Honor

Tuesday-Sunday: 9:30AM - 5:15PM

Closings & Holidays

Mondays, Thanksgiving Day, Christmas Day and New Year's Day. Early Close (4PM): July 4th, Christmas Eve. All holiday hours are subject to change without notice.

Getting There

Address

a) 50 Hagiwara Tea Garden Drive, Garden Gate Park
b) Legion of Honor: 100 34th Avenue & Clement street, Lincoln Park
San Francisco, CA 94118
US
